

Limited One-year Parts & Labor Warranty

YOUR SATISFACTION IS GUARANTEED

Innovative Food Systems warrants to the original purchaser-user that its machine equipment, at the time of shipment from manufacturer, will be free from defects in material and workmanship. Innovative Food Systems will bear the reasonable and customary labor expense to repair or replace any component part (including said part) found to be defective under the terms and conditions as outlined under Innovative Food Systems' standard one (1) year parts warranty. The purchaser-user will have the sole responsibility and bear all expenses of removing and returning the defective part or equipment.

Innovative Food Systems will reimburse said labor expenses to the original purchaser only if after evaluating the original service invoice submitted by the original purchaser-user Innovative Food Systems determines that this warranty applies. The labor warranty shall apply only to self-contained equipment installed by authorized or approved Innovative Food Systems dealers, distributor, service companies or machine contractors. The labor warranty does not cover the cost (parts or labor) of installation, start-up, normal maintenance, or normal control adjustment.

Claim under this warranty must be submitted electronically by the service company within 90 days from the date of repair. Claims not filed within this time frame will be subject to denial without prior approval. To submit a claim you must have an Innovative Food Systems machine serial number. Any defects caused by misapplication, abnormal use or misuse, lack of or improper maintenance, damage by third parties, alternations, acts of God; failure to follow installation, maintenance or safety instructions or any other event beyond the control of the company will not be covered under this warranty.

The obligation of Innovative Food Systems shall be limited to repair or replacing (at the option of the company) any part, which is defective in the reasonable option of the company. The cost of Service labor reimbursed will be based on straight-time rate and reasonable time for the repair of the defect.

This Warranty is in force for essentially one year from date of shipment, but not longer than twelve months from Innovative Food Systems ship date.

THIS WARRANTY IS EXCLUSIVE AND LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

In no event shall the company be liable for loss of use, revenue or profit of for any other indirect, incidental, special or consequential damages including, but not limited to, food spoilage or product loss.

This warranty shall apply only within the continental United States, it territory and possessions.

Innovative Food Systems, Service Repair Center
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